"THE ROLES AND RELATIONSHIP OF POLICEMEN IN THE COMMUNITY"

DONALD T. SUMAD-ON

Isabela State University-Angadanan Campus

ABSTRACT

Policemen has the tasked of maintaining peace and order in the community so that everyone well leave not in fear but free from the lawless element of the society. The study aims to assessed the relationship of Policemen in the community to include their roles in maintaining peace and order. The researcher employed the descriptive method of research and simple random technique in gathering data from 200 Community residents among the four(4) barangay to include Barangay Officials and 10 Police Personnel of Police Station, Angadanan Isabela. Results of the study showed that both of the respondent on their assessment are Usually on the activities of Police Community Relation on the aspect of patrol the beat, organized and mobilized people, area visit and house visit, while in the assessment of the respondent on the Police Interaction with the people in the community is also Usually. Both of the respondent also agreed that on the Performance of the Police Officers in Relation to their Community Relation is Very Satisfactory. Results further revealed that there is no significant difference between the assessment of the PNP Personnel and the Barangay Officials on the Performance of the Police Personnel in Relation to their Community Relation. The Policemen encountered serious problems in their roles and responsibility in community relation in the following aspects: Lack of cooperation among residents in crime prevention, Residents do not report while crime is in progress, Residents do not show hospitality while conducting house visit, Insufficient supervision and monitoring from barangay officials when conducting area visit.

Key words: Policemen in the Community, Police Personnel, Crime prevention. *Article Received: 16th October, 2020; Article Revised: 30th December, 2020; Article Accepted: 08th January, 2021*

Introduction:

One of the fundamental keys to successful law enforcement is good **police-community relations**, or the relationship between the police and the communities they serve. Good police-community relations are imperative for developing trust between police and citizens. Without this trust, police work becomes much less effective. Even if the police officers are preventing crime, the people may not feel safe because there is no trust. Other times, officers are fighting an uphill battle trying to get communities to work with them to fight crime.

The tasked of this study was to investigate the activities of policemen indicate a significant difference in the satisfaction of specified aspects of police work among different categories (Milan & Temida, 2014). Sumad-on, (2020), Results of the study showed that the barangay tanod are moderately effective in preventing crime because of improper routine of duties and functions like conduct patrol or ronda, conduct surveillance to surreptitious person, and detection of hazard in different establishments and to include lack of sufficient orientation. In the Law Enforcement Action Partnership issues on Police Community Relation, 2016, it implies that the key of improving police effectiveness and public safety is to return to the fundamental principles of modern policing, which

means both increasing police-community trust and preventing crime instead of reacting to crime.

Title I, Sec 2. RA 8551: *Declaration of Policy and Principles.* – It is hereby declared the policy of the State to establish highly efficient and competent police force that is national in scope and civilian in character,shall be a community and service oriented agency responsible for the maintenance of peace and order and public safety. The PNP shall be so organized to ensure accountability and uprightness in police exercise of discretion as well as to achieve efficiency and effectiveness in the performance of these functions (RA 8551).

Statement of the Problem:

This study aim to assess The Roles and Relationship of Policemen in the Community. Specifically, it seek to answer the following questions;

- 1. What are the activities and roles of the police in the community, in terms of;
 - 1.1 patrol the beat
 - 1.2 conduct of house visit
 - 1.3 organize and mobilize people
- What do the police officer interact with the people in the community in terms of;
 2.1 area visit
 2.2 house visit
- 3. What is the performance of the police officer in relation to their community relation?

- 4. What are the problems encountered by the Policemen in their Role and Relationship in the Community?
- 5. Is there a significant difference between the assessment of the PNP Personnel and the Barangay Officials Relative to the Performance of PNP Personnel in their Police Community Relation?

Hypothesis

There is no significant difference between the assessment of the PNP Personnel and the Barangay Officials on their role and relationship in the Community.

Methodology

This chapter presents the methods and procedures by the researchers in gathering the necessary data needed in exploring of the study. This discussion is focused on the following: research design, locale of the study, population and sampling, research instrument, data gathering procedure and the statistical treatment of data.

Research design

The researcher utilized the descriptive method of research in the conduct of the study. It provided a detailed summary of the research methodology employed in the investigation of the relationship between the performance of the police personnel through police community relation(PCR) towards the community relation in the Central region of Angadanan Isabela.

Simple random sampling technique was utilized. It attempt to show the likert – scale type summated rating scales that measure the community activities and the interactions or relation of the police officers.

This designed was distinguished and measured the status of interaction and relationship of police officer unto the community and the activities being conducted through police community relation.

Locale of the Study

This studywas conductedat Angadanan Isabela namely Barangay Centro I, II, III & Barangay Rancho. Angadanan is a 3rd class municipality located in the southern Isabela Province. It is bounded on the north by Cauayan City, on the east by Benito Soliven and San Guillermo, on the south by Echague, and on the west by Alicia.



Map of Angadanan, Isabela

Respondents of the Study

The respondents of the study were the200 residents to include the Barangay officials in the central region of Angadanan Isabela which include the barangay Centro I, Centro II, Centro III, Brgy Rancho and the 10 PNP Personnel of Angadanan Police Station using simple random technique **Research Instrument**

The instrument used in this study was a set of questionnaire presented in English and consisted of three parts: 1) Assessment on the activities of policemen in community relation in the community 2) Assessment on the Police officer interact with the people in the community 3) Assessment on the performance of the police officer in relation to their community relation and 4) assessment on the Problems encountered by the Policemen in their role and relationship in the Community.

Data Gathering Procedure

The researcher first sought permission through a written letter from the four(4) barangay chairman and the Chief of Police of Angadanan Police Station to allow the researcher to administer the survey questionnaire. After the permission was granted, a permission was sought from the Barangay secretary to assist on the distribution of the said questionnaire. After obtaining permission, the researcher personally floated the questionnaire for the purpose of this study. All respondents were given questionnaire to accomplish and after were retrieved the results were tallied, tabulated, computed, analyzed and interpreted.

As to the distribution of questionnaire, the researcher met personally the respondents and asked the respondents first to fill up the space for their profile and later proceeded to the main questions of the study. If there are questions that are doubtful on the part of the respondents, the researcher can make clear clarifications. With this standard procedure, the researcher will surely gather data information necessary for the support and development of his chosen topic. **Results and Discussion**

The salient findings of this study were presented according to the sequence of the problems posted and they are as follows:

Specifically, it seek to answer the following questions;

- I. What are the activities of police in the community?
 - 1.2 Conduct of house visit,

Table shows the assessment of the Respondents on the Activities of Police on House Visitation

	PNP	Community		
Items	Personnel	Residents		
	Mean	Mean	Mean	Q.I
Police Officer conduct house visitation to suspected drug users.	5.0	4.9	4.95	А
Police Officer conduct house visitation to barangay officials.	4.50	2.65	3.57	U
TOTAL MEAN	4.75	3.77	4.26	Α

1.1 Patrol the beat,

Table shows the assessment of the Respondents on the Activities of Police in the Community on Patrol the Beat

Items	PNP Personnel WM	Community Residents WM	Mean	Q.I
Conduct patrol within the barangay (morning, afternoon and evening)	4.30	3.20	3.75	U
Responds immediately to peoples' complaint	5.0	2.90	3.95	U
Conduct information campaign while on patrol	4.50	2.96	3.73	U
Total Mean	4.6	3.02	3.81	U

The Barangay Officials and the PNP Personnel themselves claimed that PNP Personnel on the Activities of Police Community Relation are "Usually" on Patrol the Beat with a total mean of 3.81. Community Policing is a system that links and bonds the Police to the Community that also means a stronger and cohesive community interactions personal experiences of discrimination and to analyse attitudes regarding certain claims of a stereotypical character (Radomir, 2014).

The Barangay Officials and the PNP Personnel themselves claimed that the Activities of Police Community Relation on Police House Visitation are always in the conduct of house visitation with a total mean of 4.26. <u>Corrêa</u>, et. Al., (2016), Explores the social representations of youngsters from favelas in Rio de Janeiro on police practices in the context of the implementation of 'Pacifying Police Units'. Drawing from fieldwork, participant observation and interviews, the authors analyse the narratives and practices which influence relations between young people and the

police in the Complexo do Alemão area of the city. The interviewees expressed a demand for further public security and social services. Young people noted some progress in police practices, although these changes appear to be unstable. The permanence of violent practices and prejudice by the police was verified in youngsters' narratives. Any change in this scenario should be based on the replacement of the war logic of 'pacification' for another logic, that of participation. Vol 31, issue 1, 201

1.3 Organize and mobilize people,

Table shows the assessment of the Respondents on the Activities of Police in the Community on Organize and Mobilize People

Items	PNP Personnel	Community Residents		
	Mean	Mean	Mean	Q.I
Participate in any barangay activities in relation to peace and order	5.0	3.30	4.15	U
Participate in any barangay activities to maintain peace and order	5.0	2.70	3.85	U
TOTAL M	5.0	3.0	4.0	U

The Barangay Officials and the PNP Personnel themselves claimed that the Activities of Police Community Relation on Organize and Mobilize People has a total mean of 4.0 meaning the Activities of Police Community Relation are "Usually" on Organize and Mobilize People. On the study of Dreier, P. (1996), focuses on the factors that lead to successful community organizing. Community organizing, community-based development, and community-based service provision are distinct community empowerment strategies. (Vol. 2, No. 2, pp. 121-159)

2. What do the police officer interact with the people in the community in terms of;

2.1 Area visit

Table shows the assessment of the Respondents on the Police Interaction with the People in the Community through Area Visit

	PNP	Community		
Items	Personnel	Residents		
	WM	WM	WM	Q.I
Police Officer interact to their area of assigned duty	4.9	4.10	4.5	A
Visit barangay activities in relation to crime	5.0	2.70	3.85	U

prevention				
Visit schools and other establishment to promote crime prevention	4.7	1.90	3.3	So
TOTAL MEAN	4.9	2.90	3.90	U

The Barangay Officials and the PNP Personnel themselves claimed that the Police Interaction with the People in the Community through Area Visit agreed it is "Usually" with a total mean of 3.90. In examining current visitation practices conducted by UAA Justice Center. (2014)., the researchers found two types of visitation which they felt should be highlighted: overnight family visits and virtual (video) visitation. These two types of visitation are available in only a small number of jurisdictions and represent both ends of the spectrum — high physical contact and no physical contact.

2.2 House visit,

Table shows the assessment of the Respondents on the Police Interaction with the People in the Community through House Visit

	PNP	Community	TOTAL	
Items	Personnel	Residents		
	Mean	Mean	Mean	Q.I
Police Officer show respect when conduct house visitation	5.0	4.9	4.95	A
Provide goods supply when conduct visit	3.38	1.80	2.59	Se
Display good behavior and attitude	5.0	3.40	4.2	А
TOTAL MEAN	4.46	3.36	3.91	U

The Barangay Officials and the PNP Personnel themselves claimed that the Police Interaction with the People in the Community through House Visit agreed that they are "Always" show respect when conduct house visitation with a total mean of 4.95 which considered the highest total mean. According to Stover, CS, Rainey, AM, & Berkman, M , (2008). Examines factors related to engagement in the services offered by police officer–advocate teams on the basis of police to the Domestic Violence Home Visit Intervention program. The data suggest that this intervention model may be particularly beneficial for Hispanic victims of intimate partner violence when implemented by a Spanish-speaking officer–advocate team. (Vol 14, Issue 12, 2008)

3. What is the performance of the police officer in relation to their community relation?

Table shows the assessment of the Respondents on the Performance of the Police Officers in relation to their Community Relation

Items	PNP Personnel	Community Residents		
	Mean	Mean	Mean	Q.I
Lessen the incident in the commission of crime	4.0	3.80	3.9	VS
Prevent the commission of crime	4.2	3.6	3.9	VS

TOTAL MEAN	4.42	3.27	3.84	VS
Draws mutual respect and trust for the PNP organization and the community	5.0	3.40	4.2	0
Maintain harmony and mutual support between PNP organization and community	5.0	3.30	4.15	VS
Able to cooperate with the people in gathering information necessary to prevent the commission of crimes	3.6	2.60	3.1	S
Able to make linkages with the people and identify illegal activities in the community and prevent the commission of crime	4.4	3.35	3.87	VS
Able to establish friendly relationship with the people in the community	4.6	3.60	4.1	VS
Able to suppress bad characters in the community	3.6	2.70	3.15	S
Able to deliver assistance to the community especially when in times of disaster calamity	4.8	3.80	4.3	0
Facilitate the process of settlement of dispute at the barangay	5.0	2.60	3.8	VS

The Barangay Officials and the PNP Personnel themselves found out the following performance of the Police Officers in relation to their community relation. The highest category mean of 4.3 or "Outstanding" belong to "Able to deliver assistance to the community especially when in times of disaster calamity" this means that the PNP Personnel are "outstanding" in Able to deliver assistance to the community especially when in times of disaster calamity, followed by a 4.2 which means "Outstanding" on "Draws mutual respect and trust for the PNP organization and the community". The lowest mean which has a total of 3.1 is on "Able to cooperate with the people in gathering information necessary to prevent the commission of crimes"

This implies based on the total mean that the Performance of the police officer in relation to their community relation is Very Satisfactory which has a total mean of 3.84. Neumayer (2005), After the nonbinding Universal Declaration of Human Rights, many global and regional human rights treaties have been concluded. Critics argue that these are unlikely to have made any actual difference in reality. Others contend that international regimes can improve respect for human rights in state parties, particularly in more democratic countries or countries with a strong civil society devoted to human rights and with transnational links. The findings suggest that rarely does treaty ratification have unconditional effects on human rights. Instead, improvement in human rights is typically more likely the more democratic the country or the more international nongovernmental organizations its citizens participate in. Conversely, in very autocratic regimes with weak civil society, ratification can be expected to have no effect and is sometimes even associated with more rights violation. (Vol 49, Issue 6, 2005)

4. What are the Problems encountered by the Policemen in their Role and Relationship in the Community? Table shows the assessment of the Respondents on the Problems encountered by the Policemen in their Role and Relationship in the Community

PSYCHOLOGY AND EDUCATION (2021) 58(2): 9959-9967 An Interdisciplinary Journal

	Problems Encountered	Weighted	Qualitative	Rank
		Mean	Interpretation	
1.	Lack of cooperation among residents in crime prevention	4.14	Serious	1
2.	Residents do not report while crime is in progress	4.13	Serious	2
3.	Residents do not show hospitality while conducting	4.11	Serious	3
	house visit			
4.	Insufficient supervision and monitoring from barangay	3.88	Serious	4
	officials when conducting area visit			
5.	Lack of cooperation among members of the Barangay	3.75	Serious	5
	Officials			
6.	Lack of cooperation among the residence when gathering	3.70	Serious	6
	information			
7.	Lack of dissemination on new policy to enforce within	3.52	Serious	7
	the barangay.			
8.	Residence cant establish friendly relationship with the	3.5	Serious	8
	PNP Personnel			
9.	Slow response of barangay officials when needs	3.32	Moderately	9
	assistance.		serious	
11.	Barangay officials does not report on scheduled duty.	2.79	Moderately	10
			serious	
12.	Some barangay officials are absent during scheduled	2.61	Moderately	11
	duty.		serious	
13.	Residence cant able to cooperate with the PNP in	2.56	Moderately	12
	gathering information necessary to prevent the		serious	
	commission of crimes			
14.	PNP encountered that residence cant draws mutual	2.44	Slightly	13
	respect & trust for the PNP organization		serious	
15.	Barangay officials are not aware on duties and	2.38	Slightly	14
	responsibilitiesinterms on Police Community Relation		serious	
	Total Mean:			
		3.31	Moderately	
			serious	

The Policemen encountered serious problems in their Roles and Relationship in the Community in the following aspects: Lack of cooperation residents crime among in prevention (4.14), Residents do not report while crime is in progress (4.13), Residents do not show hospitality while conducting house visit (4.11), Insufficient supervision and monitoring from barangay officials when conducting area visit (3.88), Lack of among the residence when cooperation gathering information (3.70), Lack of dissemination on new policy to enforce within

the barangay (3.52), Lack of cooperation among members of the Barangay Officials (3.75) and with a total mean of 3.31 which means Moderately serious. Ratcliffe, JH., et. Al., (2011). Research has founded that police foot patrols improve community perception of the police and reduce fear of crime, but they are generally unable to reduce the incidence of crime. Previous tests of foot patrol have, however. suffered from statistical and measurement issues and have not fully explored the potential dynamics of deterrence

within	microspatial
settings. (Volume49, Issue3, Pages	795-831)

5. Is there a significant difference between the assessment of the Performance of the PNP Personnel themselves and the Barangay Officials in relation to their Community Relation?

Conclusion

Based on the findings of the study, the following conclusions are drawn:

Both group of respondent, agreed that in line with the Activities of Police in the Community are Usually on their Police Community Relation Activities. This implies that there's a need to improve the policemen conduct patrol and disseminate information on police community relation. It is also concluded that Police Officer interact Usually with the people in the community through Area Visit and House Visit. This implies that the Policemen shall consider a routine on school visit, schools and other establishment visit to include active participation on barangay activities in relation to crime prevention.

On the problems encountered by the Policemen in their role and relationship in the Community they encountered the Lack of cooperation among residents on crime prevention. This implies that the Policemen need to convince the community in helping the PNP in their crime prevention. On the part of the performance of the police officer in relation to their community relation it is concluded that they are very satisfactory in terms of police community relation performance.

Recommendations

In the light of the findings and conclusions of the study, the following are recommended;

1. The Policemen in their role and relationship in the Community shall vigorouslystrengthen their activities; conduct public symposium to include conduct patrol in the morning afternoon and evening for them to respond immediately to peoples complaint and can conduct information to the community. The result yielded a computed value data show that there is no significant relationship between the performance of the Police Officers in relation to their Community Relation as both respondents accepted the null hypothesis which means it is significant on the level at 0.05

- 2. Police Personnel must create a strategic plan in conducting house visit, and always involve the participation of the barangay officials in helping the Policemen in their roles and relationship in the community. Police Personnel must have a proper linkages in barangay activities for maintenance and for crime prevention(Kirichek E.V, 2014).
- 3. Police Personnel must have a proper linkages in barangay activities for maintenance and for crime prevention.
- 4. Police Personnel must observe at all time the proper civilian character respecting individual while in the conduct of police interaction in the community through area visit and house visit to include provide goods/supply when conduct visit and display good behavior and attitude in order to gain the trust and confidence of the community.
- 5. The Police Community Relation Police Personnel must create a clear strategy in order to address situation that the PCR need in their community relation.
- 6. The Police Community Relation Office must conceptualize a Community oriented training and program development of police officers anchored on the Professional Police Principles. On the study conducted by Epiphany (2014). On the Effect of Sporting Habits and Different Variables on Self-Esteem of Police Officers. It is imperative to provide opportunities and encourage police officers to do individual sports and to further study the factors that may help increase the self-esteem of such individuals. (issue no. 2, p. 175-182)
- 7. Police Personnel must develop a strategy to cooperate with the community in gathering information necessary to prevent the commission of crime.

REFERENCES

- Corrêa, et. Al., (2016). Poor youths and 'pacification': Dilemmas between discourse and practice from the perspective of young people about policing in Rio de Janeiro's favelas, International Sociology Association, Vol 31, issue 1, 2016
- Dreier, P. (1996). Community Empowerment Strategies: The Limits and Potential of Community Organizing in Urban Neighborhoods. Cityscape, Vol. 2, No. 2, pp. 121-159
- Epiphany (2014). The Effect of Sporting Habits and Different Variables on Self-Esteem of Police Officers. Epiphany. Journal of Transdisciplinary Studies, issue no. 2, p. 175-182
- Glukhova, Ludin, Shpilev (2017). Assessment by citizens of the level of confidence of police and protection from criminal entry. Criminal Law and Criminology ISSN: 2410-0490, 2017, vol 11. No. 3
- Milan & Temida, (2014) Relationship between the police and crime victims: An analysis of the process and the level of satisfaction with police work. Temida Journal., 2014 Volume 17, Issue 1, Pages: 113-130
- Neumayer (2005). Do International Human Rights Treaties Improve Respect for Human Rights? Journal of Conflict Resolution, Vol 49, Issue 6, 2005

- Radomir, (2014) Perception of police on discrimination in Serbia. Temida 2014 Volume 17, Issue 2, Pages: 65-93
- Ratcliffe, JH., *et al.*, (2011). The Philadelphia foot patrol experiment: a randomized controlled trial of police patrol effectiveness in violent crime hotspot, Criminology, Volume49, Issue3, Pages 795-831
- Shevchyshen, A., Kryshevych, O., & Lepei, O. (2018). CORRELATION BETWEEN THE SYSTEM OF REMUNERATION OF POLICE OFFICERS AND THEIR PROFESSIONAL PERFORMANCE: FOREIGN EXPERIENCE. Baltic Journal of Economic Studies, 4(3), 343-348.
- Sumad-On, DT, (2020) Effectiveness of Barangay Tanod in Crime Prevention in Central Region of Angadanan, Isabela. Journal of Critical Reviews, 7 (11), 274-278. doi:10.31838/jcr.07.11.44
- Stover, CS, Rainey, AM, & Berkman, M , (2008). Factors Associated With Engagement in a Police-Advocacy Home-Visit Intervention to Prevent Domestic Violence, Vol 14, Issue 12, 2008
- UAA Justice Center. (2014). "Prison Visitation Policies in the U.S. And Alaska." Alaska Justice Forum 30(3–4): 2–4 (Fall 2013/Winter 2014).